



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886
E-mail: cgrfbyp@hotmai.com
SECY/CHN 015/08NKS

C A No. Applied For Complaint No. 287/2024

In the matter of:

Sonia MalikComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmad Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (technical)

Appearance:

1. Mr. Aslam Parvez, Counsel of the complainant
2. Mr. Aashish Kumar & Mr. Lalit, On behalf of BYPL

ORDER

Date of Hearing: 12th November, 2024

Date of Order: 19th November, 2024

Order Pronounced By:-Mr.Nishat A Alvi, Member (CRM)

1. Present complaint has been filed by the complainant stating that she applied electric connection for the parking space on the Ground floor in her premises bearing no. FF-50-A, Laxmi Nagar, Delhi-110092. In response to the request OP required to upload all the documents, accordingly, complainant has uploaded the documents including NOC of the residents of the building. As per complainant she is the owner of

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Attested True Copy

Secretary
CGRF (BYPL)

Complaint No. 287/2024

1st floor of the aforesaid premises with right of parking of one bike in the common parking space at GF thereof. Despite all this no process for the connection has been started and still the deficiency is being shown which is illegal.

2. In reply to the complaint, OP states that as per sale deed she has a parking space of one motor cycle, also, therefore she requires light for the parking. As per reply since the parking area is common for all the residents of the building NOC of all is required. But owners of UGF and 4th floor have still not given NOC. It was for this reason that the request was rejected.
3. In rejoinder to the reply denying OP's allegation reiterating her claim complainant states that she has already filed NOCs for all the residents of the building. During the course of hearing, before this Forum on 12.11.2024, the complainant states that she has again submitted NOCs with IDs of all the owners of the building which is also confirmed by the representative of OP appearing in the Forum then and there.
4. In the facts and circumstances the deficiency, of ID NOC of all the residents/owners of the building has been satisfied. Hence there remaining no deficiency we don't find any hurdle in grant of the connection applied for.

S. Deekshith

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[Signature]
Secretary
CGRF (BYPL)

Complaint No. 287/2024

ORDER

The complaint is allowed. OP is directed to release the connection as applied for by the complainant vide request no. ONLNR230124367 in her premises being GF parking in premises no. FF-50-A, Laxmi Nagar, Delhi-110092 after completing all commercial formalities as per provisions of DERC (Supply Code and Performance Standards) Regulations, 2017.

This Order shall be complied within 21 days of the receipt of its certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(NISHAT A ALVI)
MEMBER(CRM)


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)

Attested True Copy

Secretary
CGRF (BYPL)